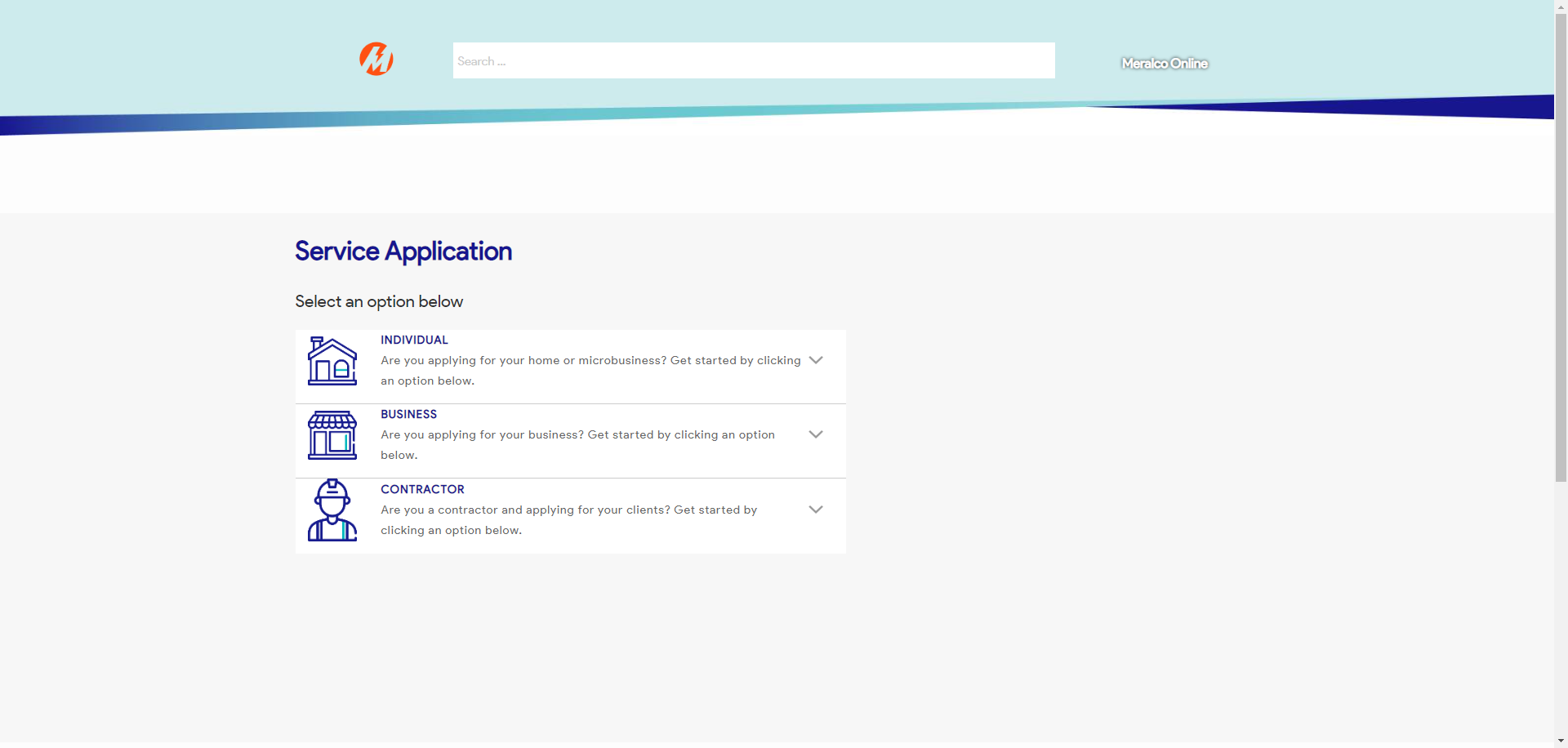
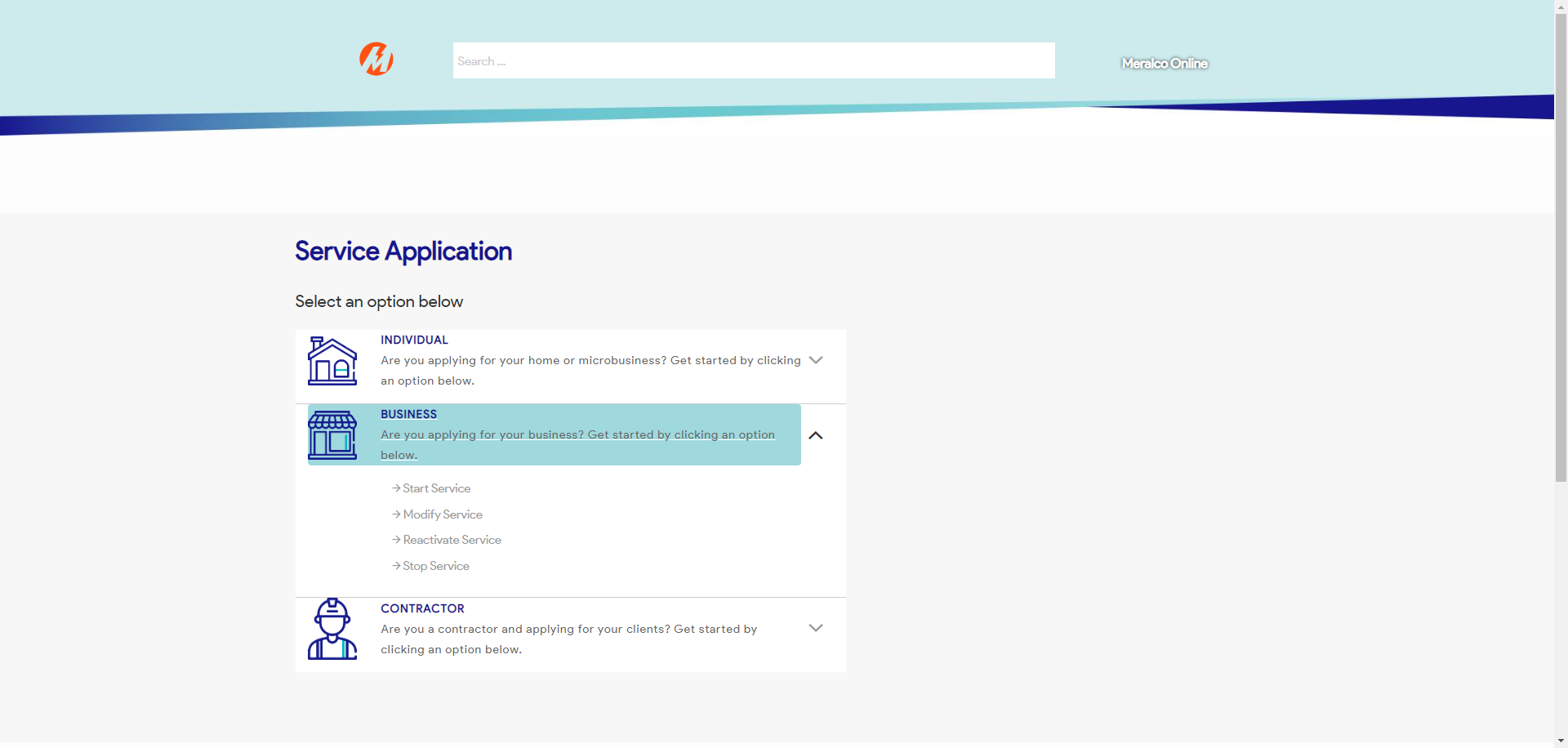
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| TS058 - TC085\_Process Recontract of Electric Service Case to Application Closed |

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| TC121\_Recontract of Business Service via CXE Apply; CAN with Multiple SIN |

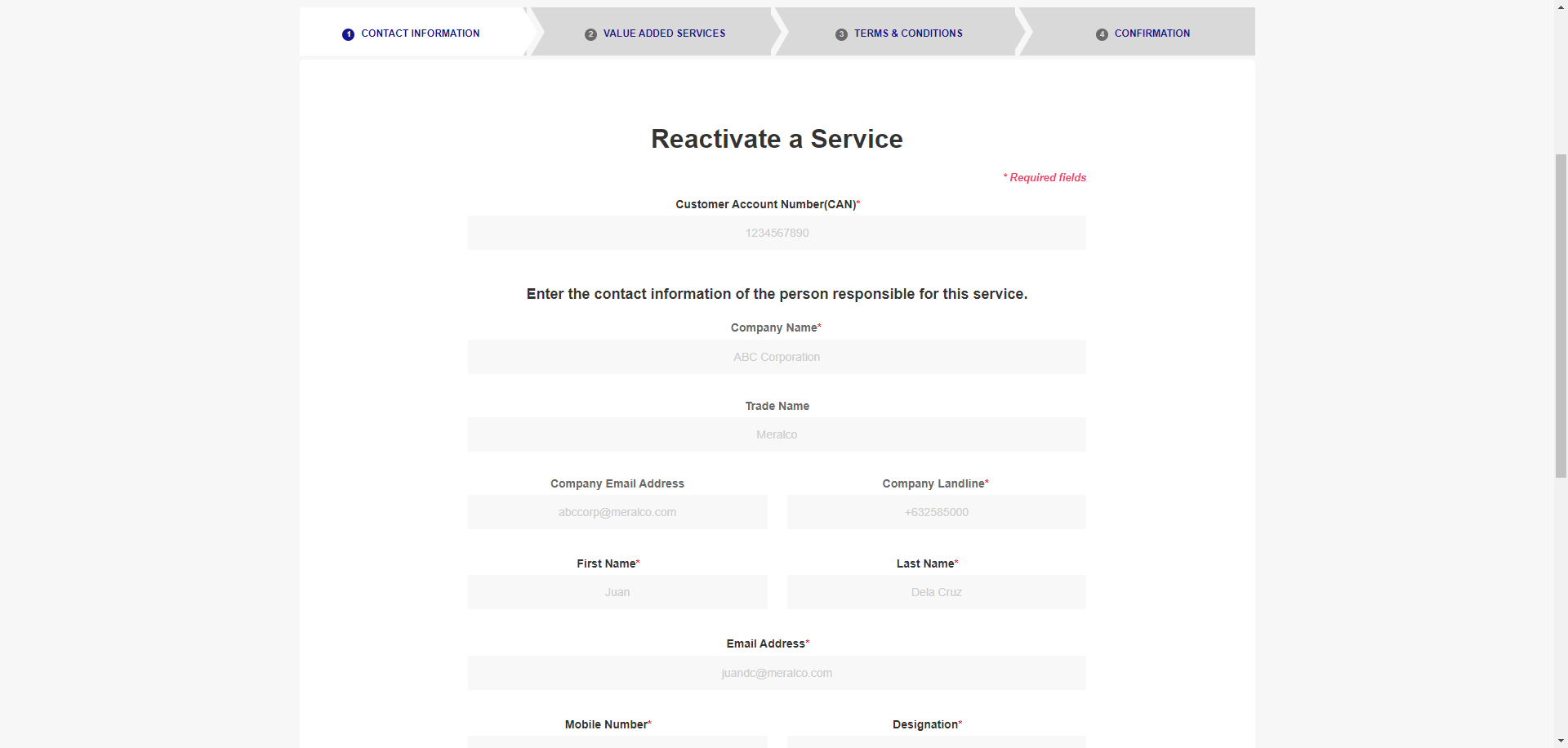
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| Step 1 - Go tohttps://fuat-meralco.cs73.force.com/customers/s/cxe-apply |
| Service Application page should be displayed |



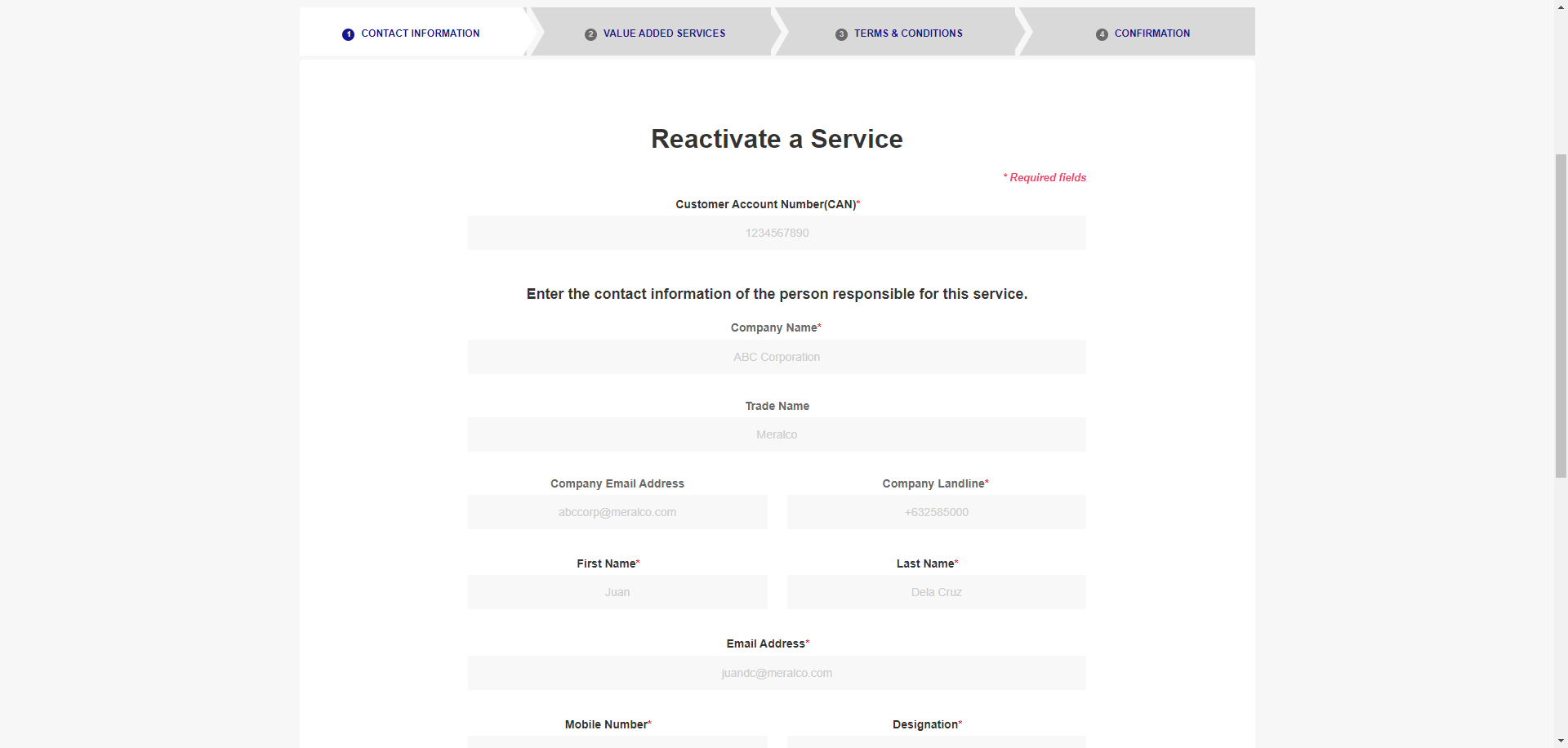
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| Step 2 - Click on Business |
| The following should be displayed under Business - Start Service - Modify Service - Reactivate Service - Stop Service |



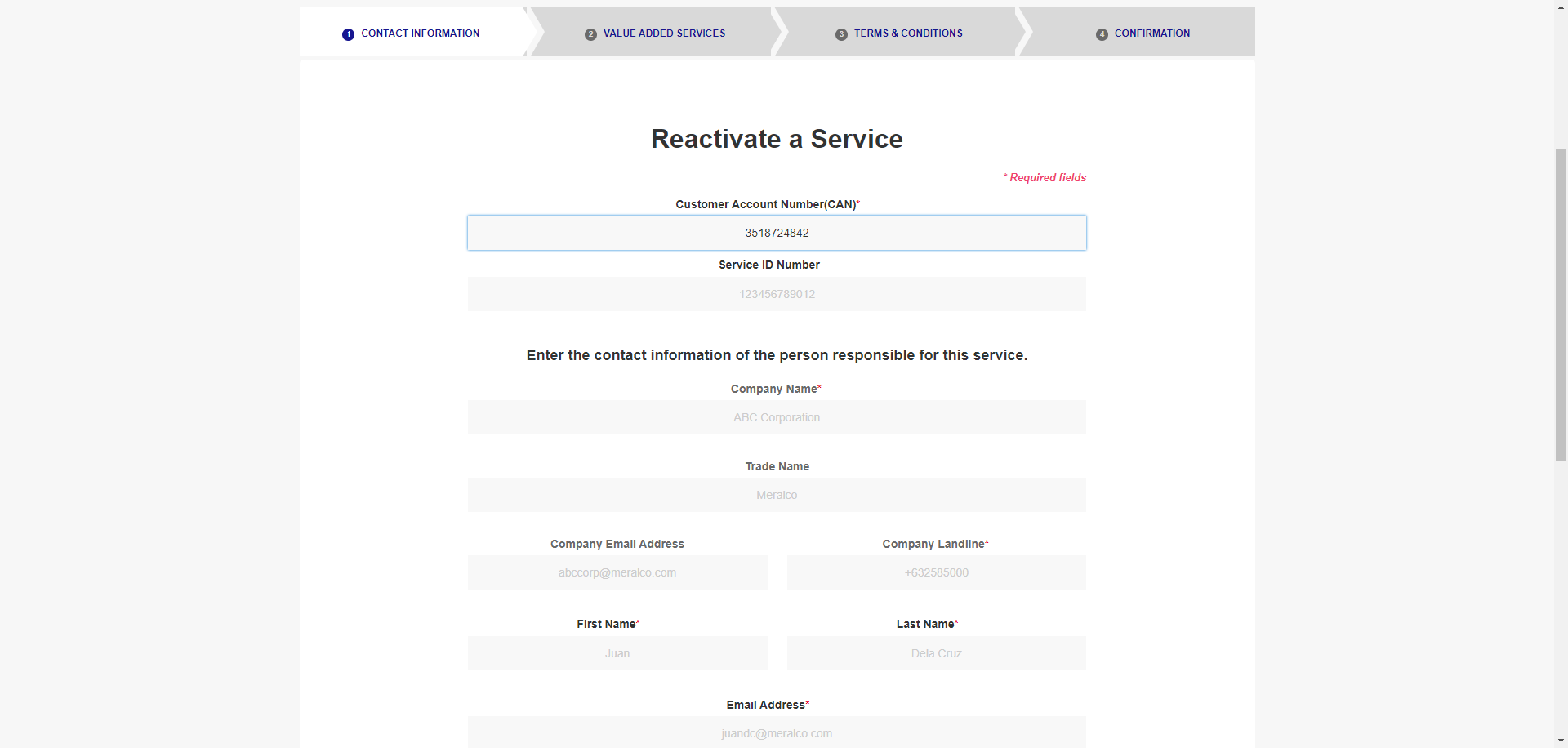
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| Step 3 - Click on Reactivate Service |
| Reactivate a Service page should be displayed |



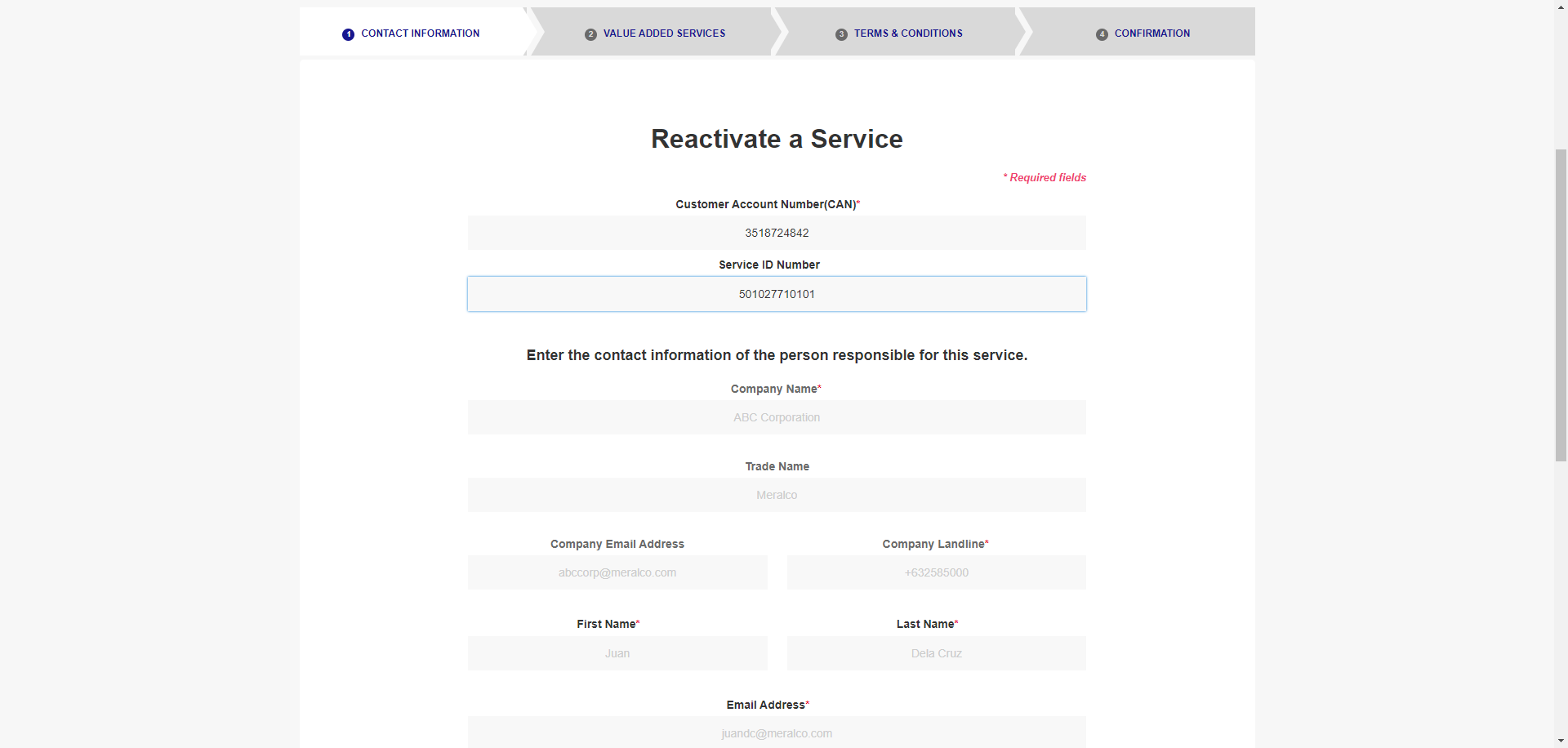
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| Step 4 - Validate if CAN field is visible and enabled |
| CAN field should be visible and enabled |



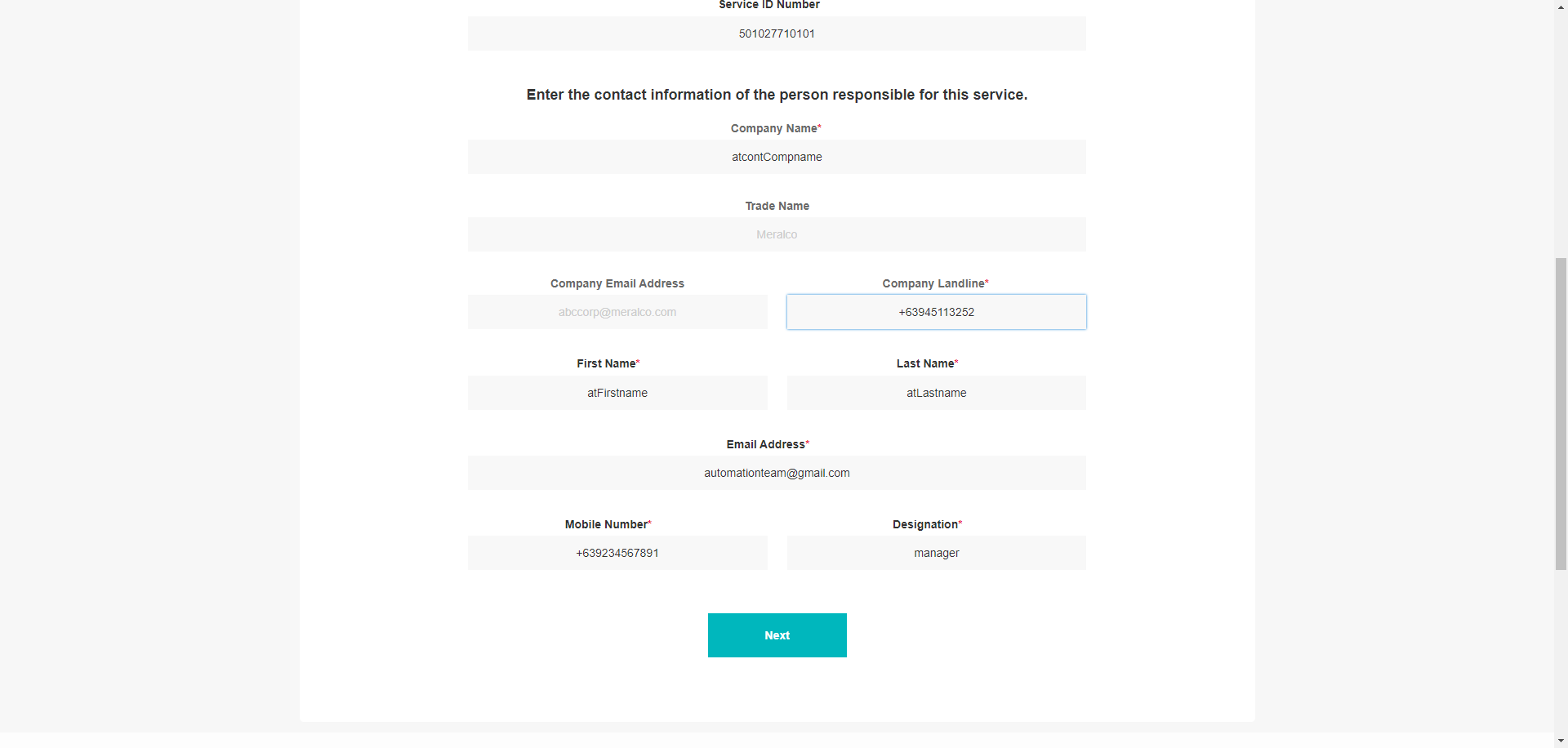
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| Step 5 - Populate Customer Account Number field |
| Customer Account Number field should be populated; Service ID Number field should be displayed |

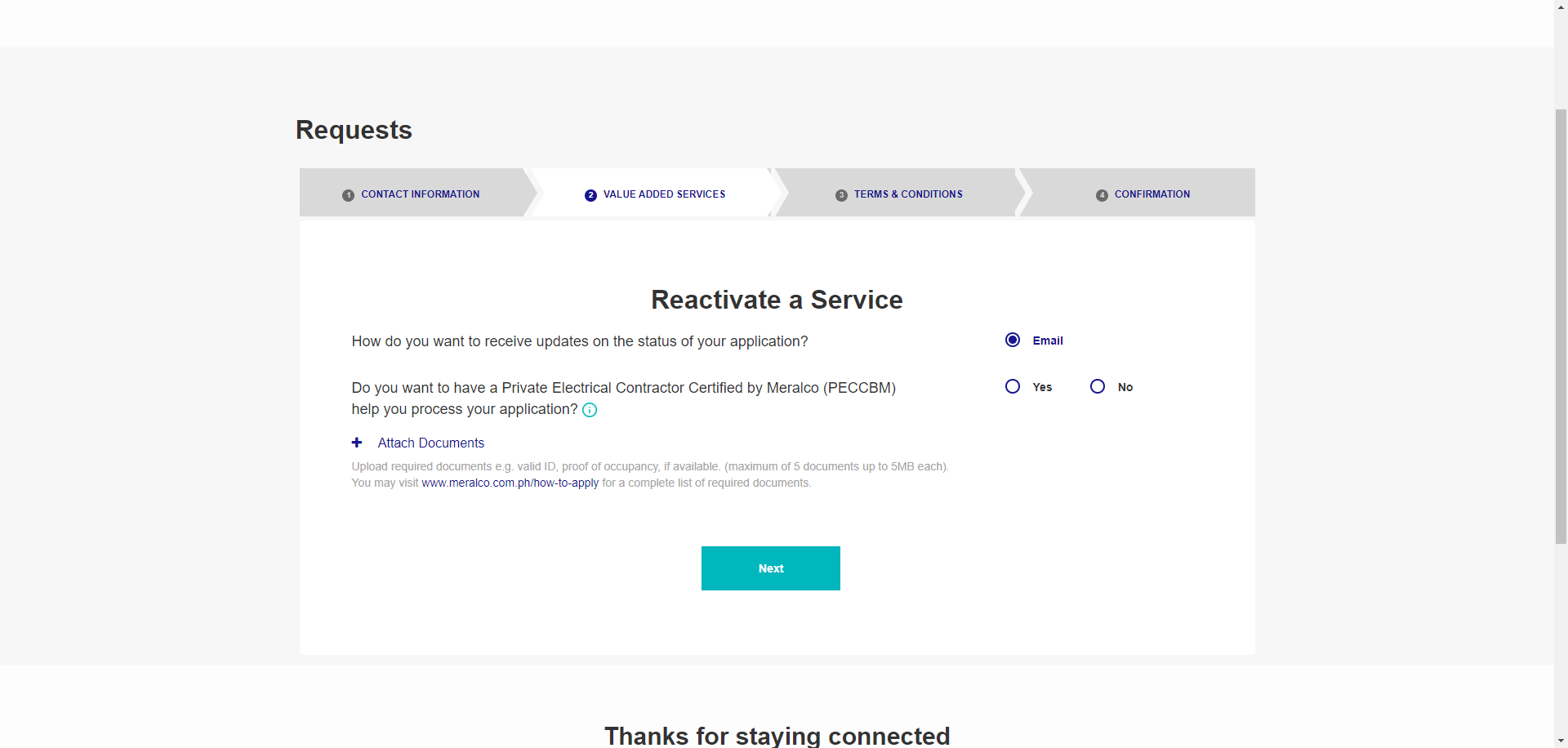


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| Step 6 - Populate Service ID Number |
| Service ID Number field should be populated |

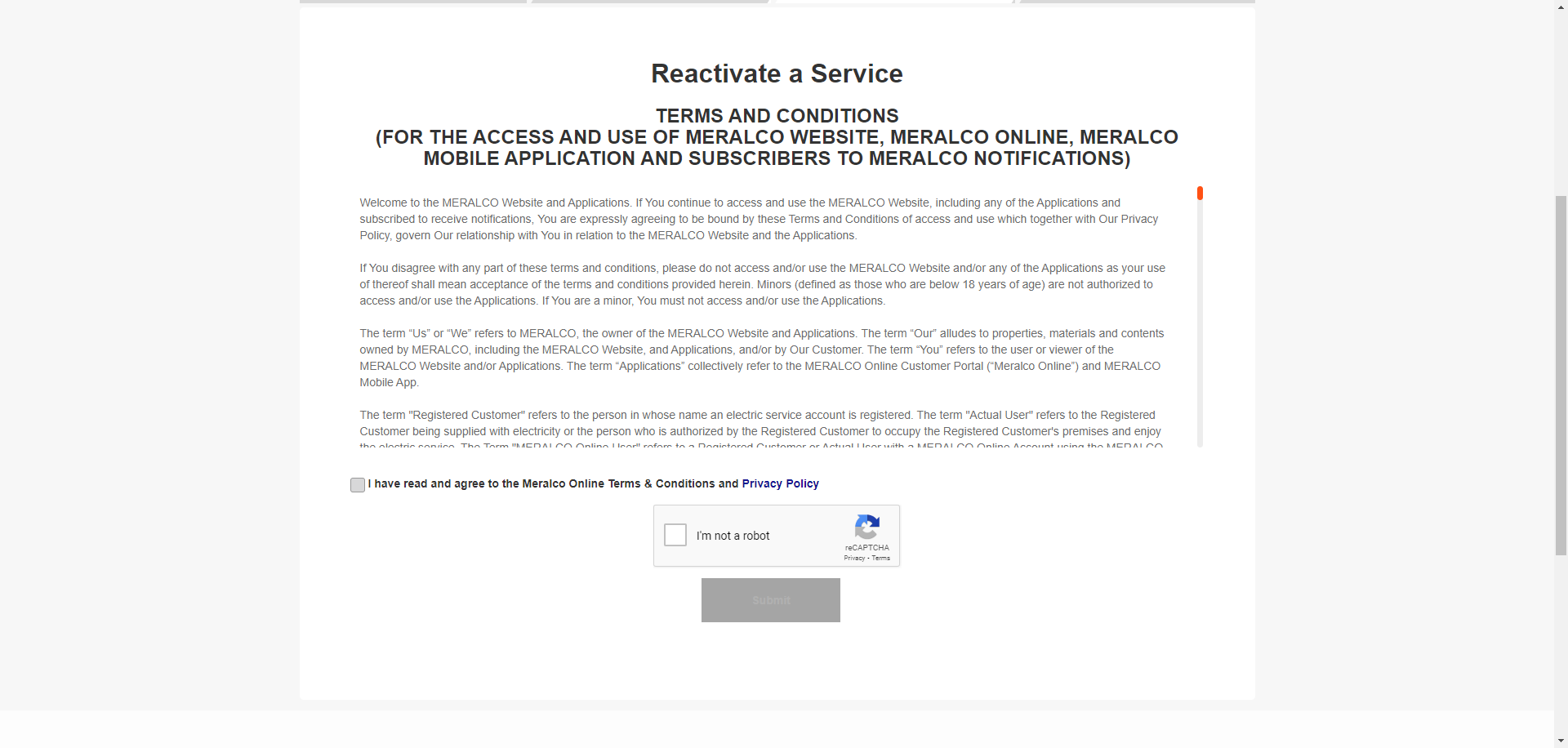


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| Step 7 - Populate the following fields: - Company Name - Trade Name (Optional) - Company Email Address (Optional) - Company Landline - First Name - Last Name - Email Address - Mobile Number - Designation >Click Next |
| Fields should be populated; Value Added Service tab should be displayed |



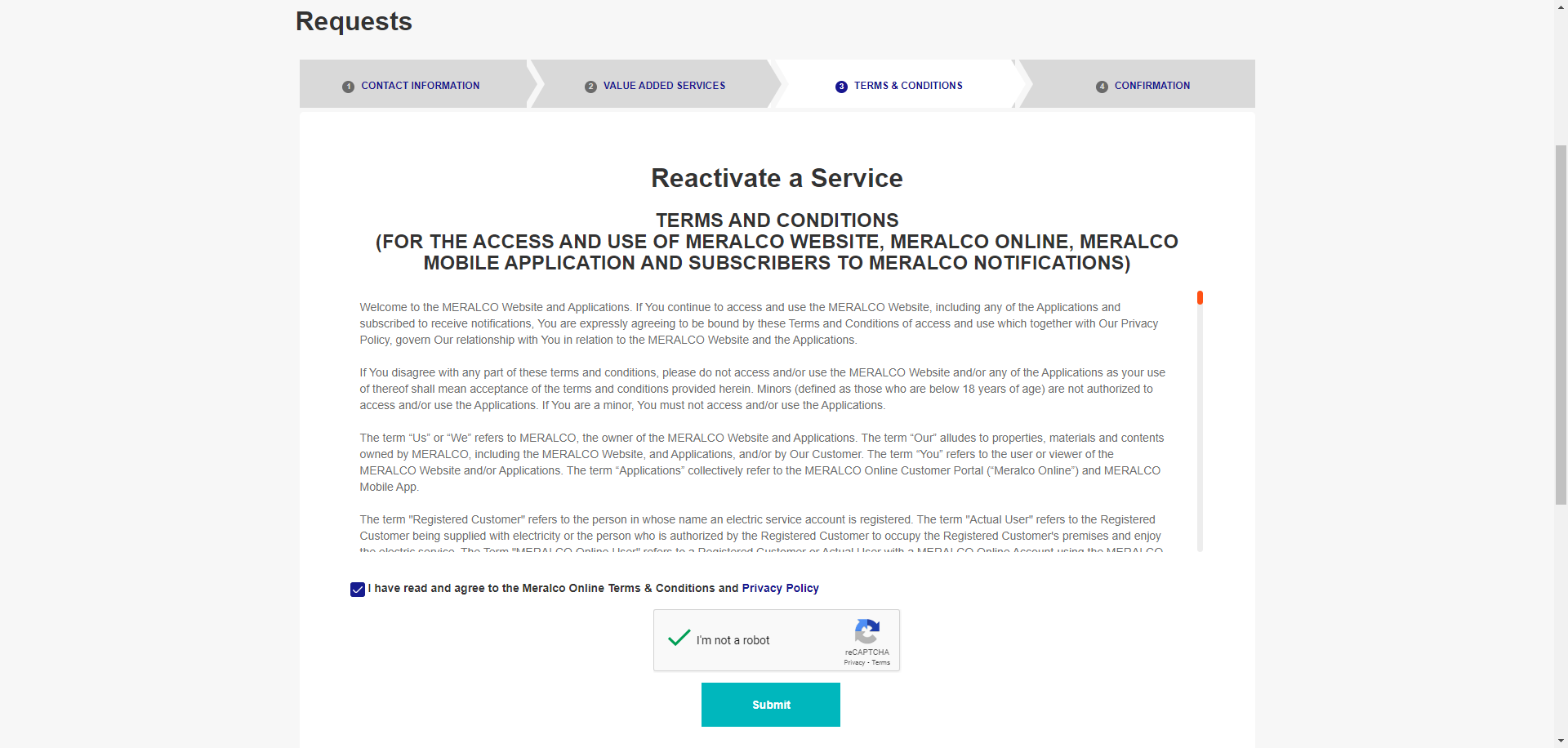


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| Step 8 - Populate the following: Notification indicator AMC indicator> Attach documents > Click Next |
| Fields should be populated; Terms and Conditions tab should be displayed |

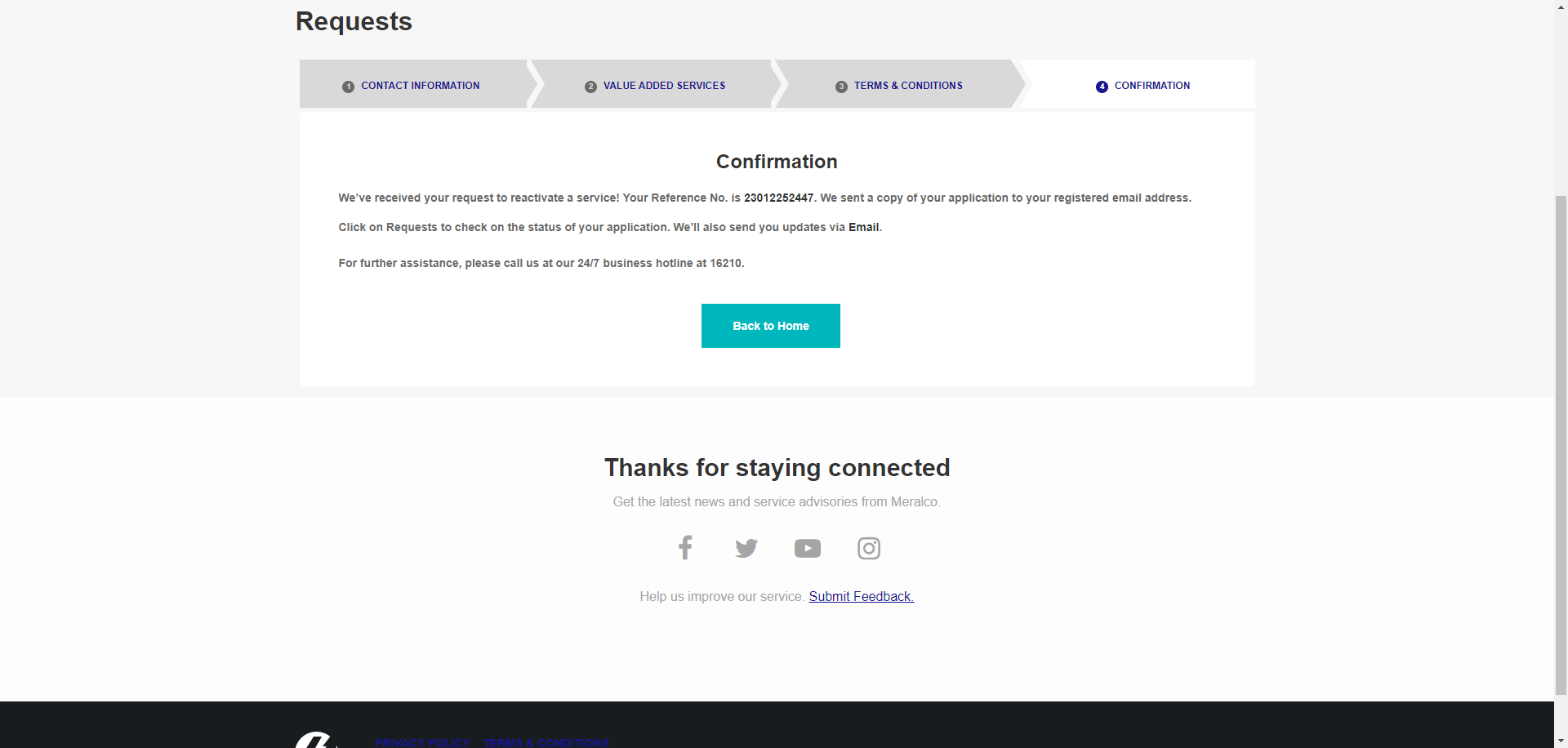


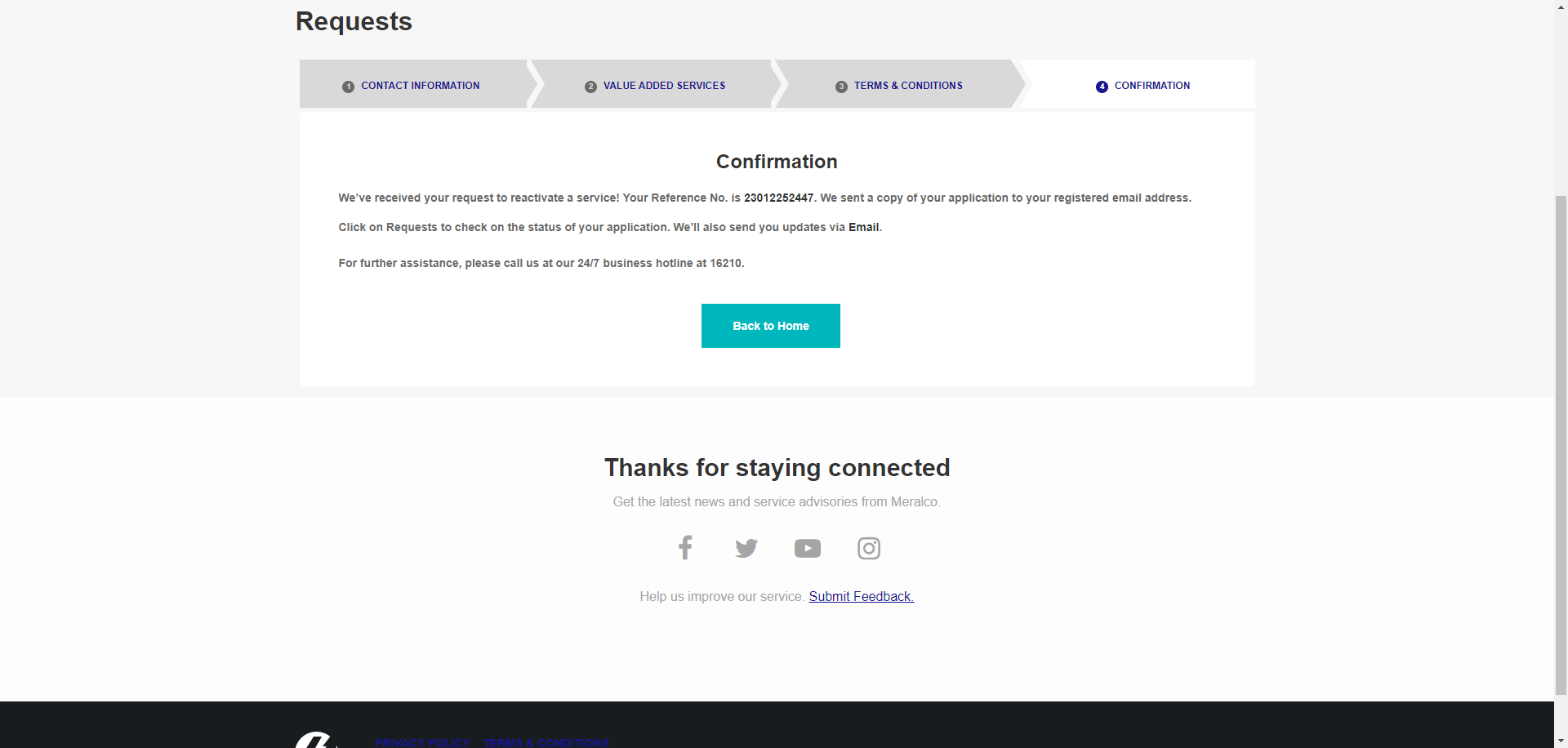


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| Step 9 - Tick on Terms & Conditions and Privacy Policy agreement |
| Submit button should be enabled |



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| Step 10 - Click Submit |
| Confirmation tab should be displayed. Case # should be generated. |





Passed